



Republic of the Philippines
Department of Health
JOSE R. REYES MEMORIAL MEDICAL CENTER
BIDS AND AWARDS COMMITTEE

DC: 8562-5338 / 8711-9491 loc. 245

jrrmmc_bacsec@yahoo.com

Date: 18 January 2024
RFQ No.: CBACS-2024-01-0074
PR No.: 2024-01-0031
IHOM UNIT

NAME OF COMPANY: _____
COMPANY ADDRESS: _____
TAX IDENTIFICATION NO.: _____
PHILGEPS REGISTRATION NO. (if applicable): _____


Jose R. Reyes Memorial Medical Center, through its Committee on Bids and Awards for Contractual Services (CBACS), intends to procure **Twelve (12) months Supply, Delivery, Installation and Configuration of Dedicated Internet Connection Service via Fiber Optic Cable, 400MBPS** in accordance with section **53.9** of the 2016 Revised Implementing Rules and Regulations of the Republic Act No. 9184.

Please quote your **best offer** for this item described herein, subject to the Terms and Conditions provided at last page of this RFQ. Submit your quotation duly signed by you or your duly authorized representative **not later than 24 January 2024**.

The following documents are likewise required to be submitted on the specified deadlines:

Document	Deadline	Remarks
Mayor's Permit	Must be submitted with the RFQ	FOR NEW INTERESTED SUPPLIERS
BIR Form 2303		
PhilGEPS Certificate		
Sample Pictures/Brochures		

For any clarification/s, you may contact us at the telephone no. **8711-94-91 local 245 or 8562-53-38** or email address at **jrrmmc bacsec@yahoo.com**.


RUFINO T. AGUDERA, MD, FPUA
Chairperson, CBACS 

INSTRUCTIONS:

1. Accomplish this RFQ correctly and accurately.
2. Do not alter the contents of this form in any way.
3. All technical specifications are mandatory. Failure to comply with any of the mandatory requirements will disqualify your quotation.
4. Failure to follow these instructions will disqualify your entire quotation.

After having carefully read and accepted the Terms and Conditions, I/ We submit our quotation/s for the item/s as follows:

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Technical Specifications (ITEM DESCRIPTION)	Y	N	Remarks	ABC/UNIT	QTY	BID OFFER/ UNIT	TOTAL
Supply, Delivery, Installation and Configuration of Dedicated Internet Connection Service via Fiber Optic Cable, 400MBPS				75,000.00	12 months		

Particulars:

Technical Requirements:

1. The technical requirements and evaluation parameter are as follows:

- Set up a Symmetric Direct Internet Connection of 400 Mbps Committed Information Rate (CIR) Bandwidth for 400 Mbps with Customer-premises equipment (CPE) and Public IP block of /29 (at least 5 usable Public IP Addresses).
- At least 99.60% uptime connectivity
- Should be fiber optic cable
- Minimum Network Latency
- Not more than 20 milliseconds average trip from Jose Reyes Medical Center to ISP port.
- Not more than 200 milliseconds average trip from ISP port to International Port.
- Standby router/modem/media converter can be configured in case of internet interruption
- Network monitoring Application with account credential (username and password)
- The Internet Service Provider must support I PV6, or its network platform is IPV6 ready and compliant.
- Provision of 24/7 Technical Support and services
- Segment testing of Fiber Integrity from ISP Data Center to Jose Reyes Medical Center.

2. Installation

- Must provide detailed work plan specifying installation design, detailed activities and network diagram showing connectivity from end user's data center up to the last mile and timelines.
- Provide and install all necessary equipment and infrastructure to set up the internet connection including in-house wiring and structured cabling for the Wi-Fi if needed.
- Provision, Installation and Configuration of Customer-premises equipment (CPE).
- Provide internet connectivity directly to the end user's preferred location.



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3. Testing

-The acceptance test procedure must be in accordance with the following:

- a. The acceptance testing will be undertaken for a period of Seven (7) working days and will be attested to by authorized ICT personnel of the Jose Reyes Medical Center.
- b. The guaranteed Committed Information Rate (CIR) of at least 400 Mbps should be attained during Office hours (i.e., 7:00 AM to 7:00 PM).
- c. If any of the foregoing conditions are not met, the count of the testing period shall be restarted until all conditions have been duly satisfied continuously for Seven (7) days.
- d. Implementation Timeline

All installation works should be accomplished within 7 working days from receipt of Contract Agreement.

- e. Duration of the Contract 12 months

Subscription to the Internet Services will be for one (1) year upon Circuit Acceptance of the Jose Reyes Medical Center through its End-user.

Qualification

The Internet Service Provider is required to submit the following information which shall contain the company's statement of qualifications and technical specifications.

1. Experience and Qualifications

- a. The Company must have at least five (5) years of industry-grade Internet service implementation experience. *Must be a holder of Telco-Megafranchised issued by the Congress*
- b. Must be operating within Metro Manila Area and has own fiber facility. A certificate must be provided. A certificate of registration issued by the National Telecommunications Commission must be submitted.

Other Requirements:

1. Submission of diagnostic reports and updates in case of connection failure within three (3) calendar days after diagnosis/updates;
2. Shall maintain all provided equipment in proper working order;
3. Shall provide an escalation list and procedure in reporting fault and outages;
4. Shall immediately advice IHOM Unit any downtime occurrence
5. Provide not less than seven (7) calendar days proactive notice of scheduled downtimes, service interruption, upgrades or preventive maintenance, if any; subject to the approval of Medical Center Chief II or any authorized representative;
6. Provide a 24/7 Customer support hotline.
7. Must immediately provide a service unit in the event that the existing equipment is found defective;
8. The ISP shall send a qualified technical representative at least within 24 hours of trouble/incident to resolve any problem at no additional cost to Jose R. Reyes Memorial Medical Center if the problems cannot be resolved through



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telephone support or assistance.

9. The ISP should assign a focal person who will handle all communication with Jose R. Reyes Memorial Medical Center related to service.

TERMS OF PAYMENT:

() Terms/ Deferred Payment/

Note: No Clearing time before the delivery

DELIVERY PERIOD: Seven (7) working days

**JOSE R. REYES MEMORIAL MEDICAL CENTER
HOSPITAL BIDS AND AWARDS COMMITTEE (CBACS)**

Chairman: Dr. RUFINO T. AGUDERA _____

Vice-Chairman: Ms. ROSEMARIE MONTENEGRO-SALIBA _____

Members: Mr. JOHN PAUL MICHAEL GUBATON _____

Ms. ARACELI DARIA SAGARIO-ABAD _____

Mr. RONALD CAMASIS _____

Alternate Member: _____

TERMS AND CONDITIONS:

1. Bidders shall provide correct and accurate information required in this form.
2. Price quotation/s must be valid for a period of **thirty (30) calendar days** from the date of the receipt of Purchase Order/ Job Order.
3. Price quotation/s, to be denominated in Philippine peso shall include all taxes, duties, and/ or levies payable.
4. Award of the contract shall be made to the lowest quotation (for goods and infrastructure) or, the highest-rated offer (for consulting services) which complies with the minimum technical specifications and other terms and conditions stated herein.
5. Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialed by you or any of your duly authorized representative/s.
6. The item/s shall be delivered according to the requirements specified in the Technical Specifications (item description).
7. JRRMMC shall have the right to inspect and/or to test the goods to confirm their conformity to the technical specifications.
8. The committee reserves the right to reject any and all bids, declare a failure of bidding any time prior to the contract award, or not to award the contract, without thereby incurring any liability, and make no assurance that a contract shall be entered into as a result of the bidding.

Signature over Printed Name

Position/ Designation

Office Telephone/ Fax Number

Email address