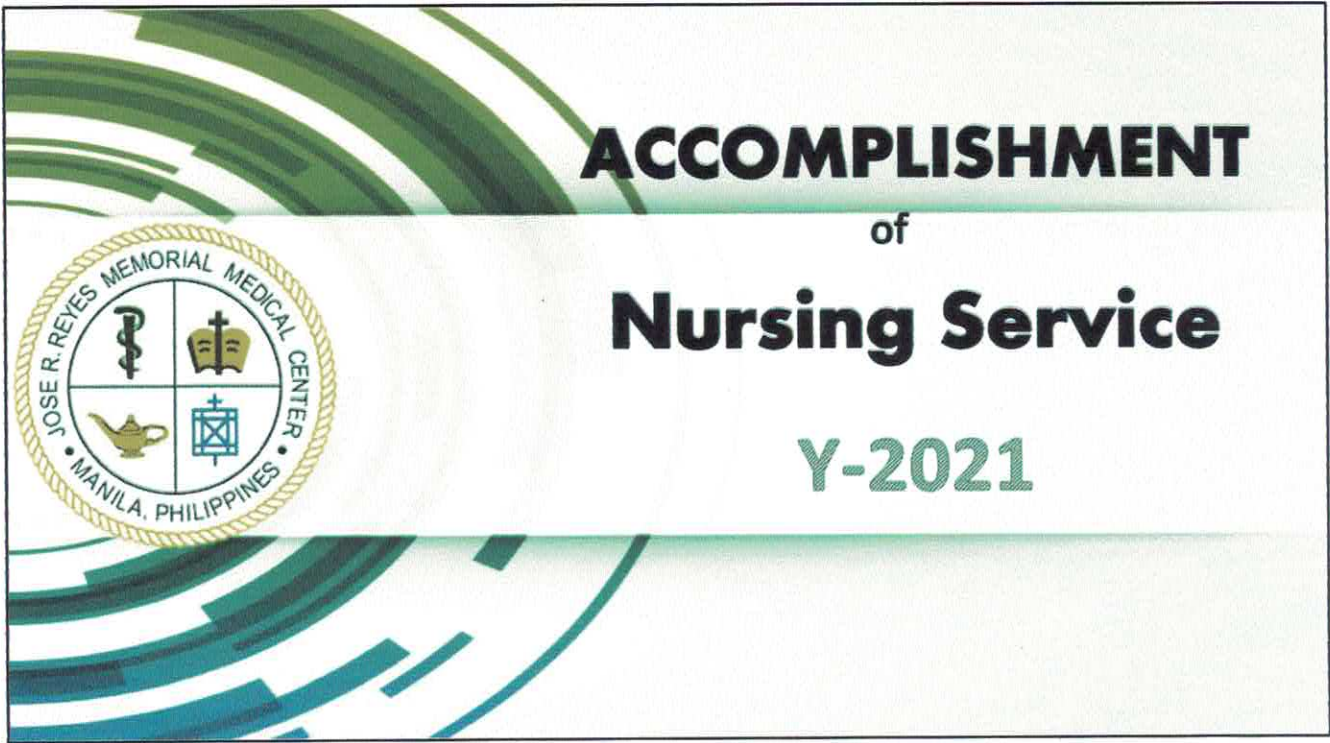


JOSE R. REYES MEMORIAL MEDICAL CENTER
Office of the Medical Center Chief
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By: BONY S. OLZON
ID No. 506182



*For consent to CEA
By Consultant for Nursing
[Signature]*



2021 NURSING SERVICE ACCOMPLISHMENT REPORT

INTRODUCTION:

The Year 2021 is another great challenge for still we dealt with global health crisis brought about by COVID-19 virus. Fortunately, compared to Year 2020, the institution so far able to establish proper treatment and care guidelines and protocols for COVID-19 cases, and likewise, in handling the COVID-19 Modular Facility, located at Q.I. compound, which was opened in April 2021, as mandated by the Department of Health (DOH). Because cases increased from time to time and at the same time many staff were tested positive to COVID-19 virus and others were exposed and managing COVID-19 cases has been the organization priority, some of the 2021 approved Action Plans had been put into hold and not executed. Therefore, the highlight of the Nursing Service 2021 Accomplishment Report comprises mainly of what had been mandated and accomplished despite of inequities as to: Human Resource Perspective, Patient Services, Management of Supplies & Equipment, and Facility Development / Improvement.

A. HUMAN RESOURCE PERSPECTIVE

1. Filled and Unfilled Position (As of December 31, 2021)

POSITION TITLE	SG	TOTAL NO. OF POSITIONS	TOTAL NO. OF FILLED	TOTAL NO. OF UNFILLED	REMARKS
JRRMMC					
Nurse VII	24	1	1	0	
Nurse VI	22	2	1	1	
Nurse V	20	2	2	0	
Nurse IV	19	2	2	0	
Nurse III	17	56	56	0	
Nurse II	16	175	149	26	Deliberation done last 12/27/2021
Nurse I	15	151	144	7	
Midwife III	13	1	0	1	
Midwife II	11	19	17	2	
Midwife I	9	18	15	3	
N.A. II	6	118	118	0	
N.A. I	4	94	80	14	
NCGH					
Nurse III	17	1	1	0	
Nurse I	15	12	12	0	
N.A. I	4	6	5	1	
HRH					
N.A. II	6	15	15	0	



2. Learning and Development Interventions

2.1. Outcome: 100% (619/619) Nursing Service Staff provided LDIs

Position	Total No. of Filled Positions	Total No. Staff with LDI	Percentage
Nurse IV to Nurse VI	6	6	100%
Nurse III	57	57	100%
Nurse II	149	149	100%
Nurse I	157	157	100%
Midwife II	17	17	100%
Midwife I	15	15	100%
N.A. II	118	118	100%
N.A. I	85	85	100%
HRH-N.A.II	15	15	100%
TOTAL	619	619	100%

2.2. BREAKTHROUGH AND OUTSIDE TRAINING

- Conducted the 1st Nursing Service Post Graduate Course – Free of Charge
- Research Capacity Building provided by UST College of Nursing – Five (5) Participants
 - With on-going research study

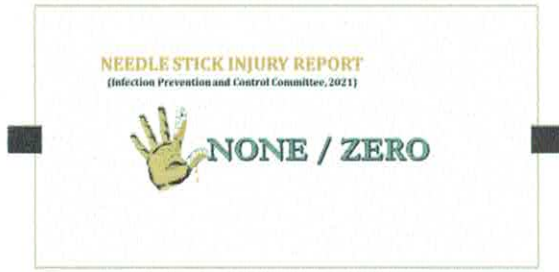
3. Staff Retired and Resigned

Position Title	Resigned	Retired	Total
Nurse III		5 (Compulsory)	5
Nurse II	9	2 (Early Retirement)	11
Nurse I	10		10
Midwife II		1	1
Midwife I	1	1	2
N.A. II	2	4	6
N.A. I	3		3
TOTAL	25	13	38



4. Staff Safety and Wellness

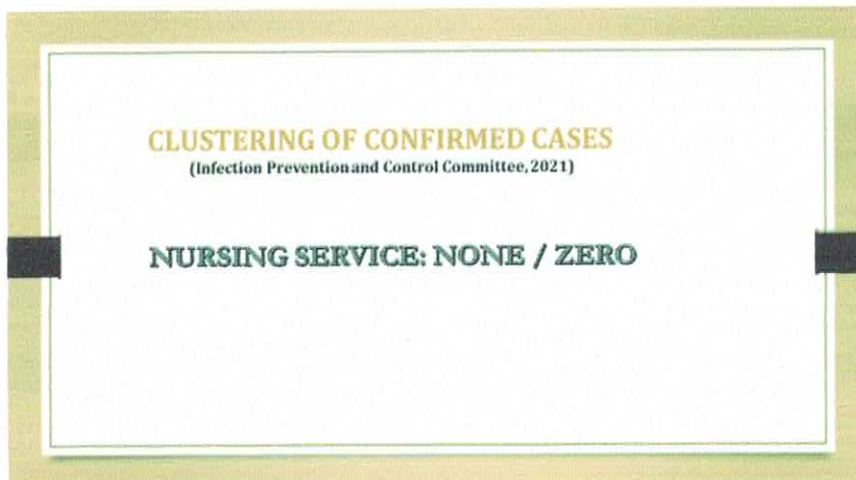
4.1. Needle Stick Injury



4.2. Staff Affected by COVID-19

Month	Confirmed COVID Positive	Exposed to Patient	Exposed to Co-Employee	Exposed to Relative
January	3	0	6	5
February	11	1	7	5
March	32	12	32	16
April	45	20	24	10
May	3	4	5	6
June	1	1	10	4
July	4	4	3	7
August	28	2	30	16
September	54	15	26	38
October	34	6	16	19
November	3	3	8	5
December	3	1	0	1
TOTAL	221	69	167	132

4.3. Clustering of Confirmed Cases





4.4. Staff Vaccination Report

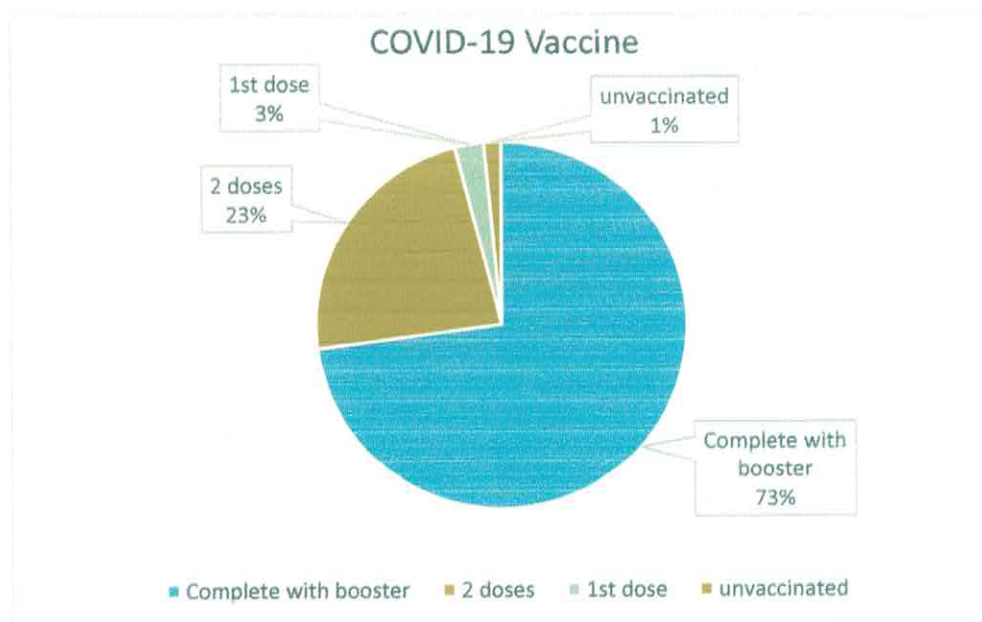
Complete dose of COVID-19 vaccine with booster: **436**

Respondent- 598

2 doses only : **138**

1st dose only : **15**

None : **9**



5. Spiritual Breakthrough

5.1. 12:30 P.M. Prayer Habit every Monday and Wednesday via Zoom platform

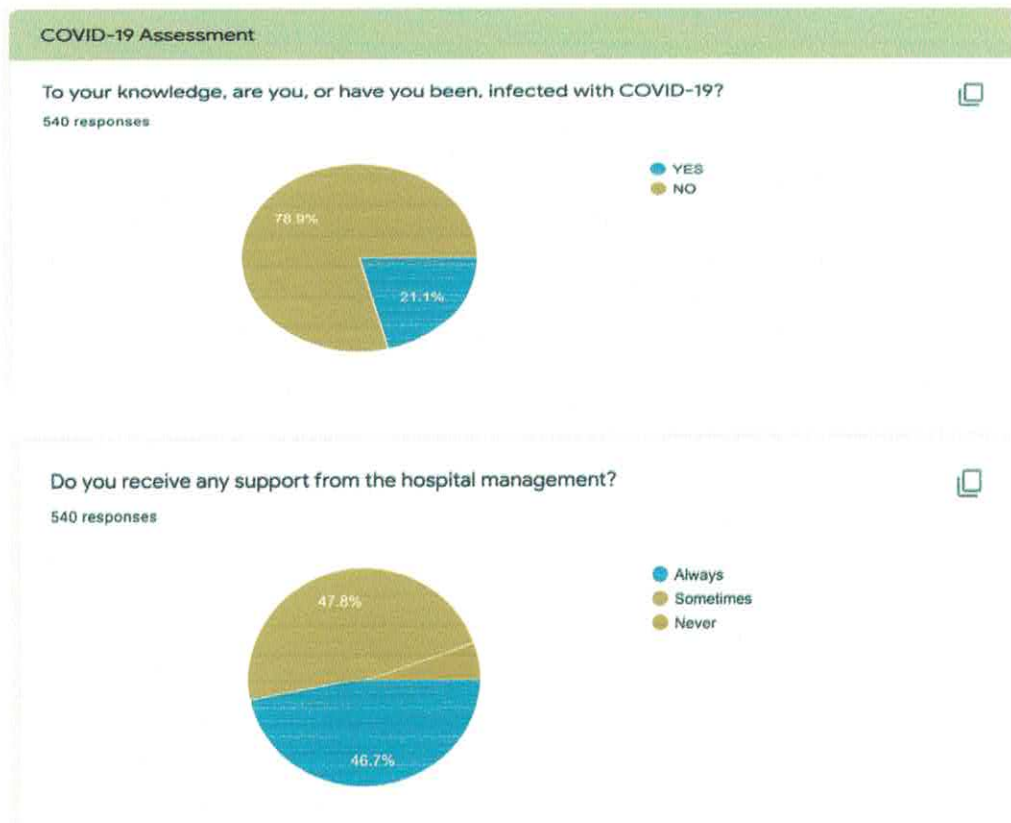
5.2. Corporate Prayer Service every Friday at 2:00 P.M. via zoom platform

5.3. Group Prayer before the start of endorsement



6. Staff Satisfaction

The Staff Satisfaction Survey for the Y-2020 was conducted in the 2nd week of January 2021. Feedback of staff pertaining COVID-19 crisis had been included. There were a total of 540 respondents.





7. Awards and Recognition (Given last January 2021)

7.1. Exemplary Service Awardees: Total = 93 staff

- 7.1.1. Nurse III = 21
- 7.1.2. Nurse II = 34
- 7.1.3. Nurse I = 18
- 7.1.4. Midwife = 2
- 7.1.5. Nursing Attendant II = 14
- 7.1.6. Nursing Attendant I = 4

B. PATIENT SERVICES

1. Total Number of Patients Catered

WARD / AREA	TOTAL NO. OF PATIENTS	TOTAL NO. OF PHIC PATIENTS	TOTAL DEATHS
EENT	Total = 334	Total = 272	Total = 3
	ENT = 153	118	3
	Optha = 136	109	0
	Other Services (Squat) = 45	45	0
PAYWARD 1	874 (Jan.-May only; Closed Temporarily)	549	22
MALE MEDICAL	462	199	63
FEMALE MEDICAL	1,345	890	40
PEDIATRIC	221 (PUI = 200; Confirmed Covid = 9)	183	11
PICU	198 (Jan.-June only; Closed for installation of negative pressure)	121	8
ORTHOPEDIC	5,787	4,597	7
MALE SURGERY	776	687	36
FEMALE SURGERY	6,756	629	31
BURN UNIT	22	3	3
SICU	88	73	22
OB-GYNE	8,981	3,736	68
NICU	470 (COVID Confirmed/Suspect = 119)	359	37 (10)
PHIC WARD	110	93	1
NEUROLOGY	231	201	41
NEURO-ICU	62	41	8
ACUTE STROKE UNIT	83	74	0
UROLOGY	919	480	2



TOTAL NUMBER OF ESC PATIENTS CATERED

Month	TOTAL	Admission	Discharge	ER Death	DOA	COVID Confirmed
January	2,901	589	2,004	29	36	170
February	2,382	565	1,561	18	20	210
March	2,006	514	1,295	21	22	384
April	1,696	885	1,054	18	25	452
May	2,490	2,488	490	16	40	200
June	1,697	483	456	16	40	245
July	2,243	464	1,733	16	31	170
August	2,023	471	1,338	12	53	307
September	1,922	469	1,200	16	22	518
October	2,117	484	1,528	12	19	203
November	1,154	268	771	5	17	164
December	1,364	698	666	13	10	141

Total Number of Patients CATERED at COVID-19 Modular Facility @ Q.I.
 (Start of operation: April 2021)

	April	May	June	July	August	Sept.	October	Nov.	Dec.
MILD	17	33	19	30	51	54	2	5	5
MODERATE	36	12	4	27	40	41	10	1	3
SEVERE	13	3	3	6	9	20	7	1	0
CRITICAL	1	0	0	0	0	1	0	0	0
TOTAL	67	48	26	63	100	116	19	7	8
Grand Total =	454								
DEATH =	3								

Total Number of Surgical Cases CATERED at Main Operating Room

Department	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total
ENT	11	13	9	2	8	18	11	11	17	11	13	10	134
General Surgery	150	173	119	134	148	136	110	139	153	114	100	138	1,614
Neuro-Surgery	42	54	42	24	41	34	36	37	39	42	38	52	481
OB-Gyne	25	29	45	63	48	38	32	42	66	41	41	38	508
Optha	16	16	15	3	9	9	7	11	12	8	6	6	118
Orthopedics	41	37	31	19	11	35	27	34	30	40	32	51	388
Urology	34	18	25	16	18	28	33	27	21	22	34	22	298
Medicine	1	1	2	2	2	2	3	0	1	0	0	3	17
TOTAL	320	341	288	263	285	300	259	301	339	278	264	320	3,558



Total Number Cases Catered at Minor OR

Month	Total No. of Cases	Total No. of PHIC
January	14	13
February	13	12
March	18	18
April	(Temporary closed due to increase of Covid-19 cases)	
May	15	14
June	37	34
July	36	34
August	28	28
September	17	15
October	24	24
November	27	27
December	25	25
TOTAL Cases = 254		

Total Number of Patients and Cases Catered at Delivery Room Complex

A. Total Number of Patients Catered

Month	Total No. of Patients	PHIC	Discharged		Transfer to Other Area	Death
			PHIC	Non-PHIC		
January	71	12	3		57	0
February	93	14	1		73	0
March	114	25	13		54	0
April	76	8	4	1	58	0
May	120	24	11		105	0
June	125	33	7	1	107	0
July	80	7	7		0	0
August	90	12	0	0	75	0
September	95	17	12		83	0
October	58	9	3		54	0
November	28	7	1		27	0
December	43	10	1		29	0

B. Total Number of Rooming-in (Newborn)

Month	Total No. of Patients	PHIC	Discharged		Transfer to Other Area	Death
			PHIC	Non-PHIC		
January	49	1	0	0	48	1
FEBRUARY	47	0	0	0	46	1
March	44	4	1		42	1
April	52	6	2		50	0
May	57	1	1		56	2
June	63	7	2		61	2
July	63	12	7		54	1
August	40	12	13		27	3
September	41	17	12		29	1
October	27	19	3		24	0
November	14	6	1		13	0
December	21	0	0	0	21	0



C. Total Number of Procedures Done

Month	NSD/OFE/PBE	Completeion Curettage	IUD Insertion	Direct CS	IUFD
January	49	10	15	6	1
February	48	14	14	8	1
March	47	11	13	18	1
April	48	3	10	7	0
May	57	11	16	15	2
June	63	7	24	12	2
July	53	14	0	3	0
August	52	10	16	9	3
September	51	10	14	12	1
October	31	4	0	3	0
November	15	1	5	7	0
December	27	2	7	9	0
Total	513	97	134	109	11

TOTAL NUMBER OF PATIENTS AND TREATMENT CATERED IN JRRMMC DIALYSIS CENTER

A. New Patients

	Classification	PHIC	Non-PHIC	Total
Non-COVID Patients	Service	136	96	232
COVID-19 Patients	Service	16	15	31

B. Number of Treatment

1. Non-COVID-19 HD Treatment

Month	Total No. of Patients	PHIC	Non-PHIC	Total In-Patients	Total Out-Patients
January	562	528	34	137	425
February	581	529	52	171	410
March	624	579	45	161	463
April	526	503	23	105	421
May	642	553	89	213	429
June	599	535	64	188	411
July	590	545	45	173	417
August	523	475	48	163	360
September	542	499	43	126	416
October	506	437	69	151	355
November	537	470	67	160	377
December	527	439	88	111	416
Total	6,759	6,092	667	1,859	4,900



2. COVID-19 HD Treatment (All In-Patients)

Month	Total No. of Patients	PHIC	Non-PHIC
April	3	3	
June	2	1	1
September	8	4	4
October	4	4	0
November	23	16	7
Total	40	28	12

3. COVID-19 Hemoperfusion (HP) Treatment (All In-Patients)

Month	Total No. of Patients	PHIC	Non-PHIC
March	8	4	4
April	31	9	22
May	5	0	5
June	5	5	0
August	4	0	4
September	7	7	0
October	5	5	0
November	6	0	6
Total	71	30	41

TOTAL NUMBER OF PATIENTS AND TREATMENT CATERED IN NCGH DIALYSIS CENTER

A. New Patients

	Classification	PHIC	Non-PHIC	Total
Non-COVID Patients	Service	-	22	22

B. Number of Hemodialysis Treatment (All Out-Patients)

Month	Total No. of Patients	PHIC	Non-PHIC
January	104	-	104
February	112	-	112
March	134	-	134
April	107	-	107
May	116	-	116
June	122	-	122
July	149	-	149
August	159	-	159
September	138	-	138
October	135	-	135
November	156	-	156
December	140	-	140
Total	1,572	-	1,572



TOTAL NUMBER OF PATIENTS AND TREATMENT CATERED IN ONCOLOGY UNIT

A. Radiotherapy

Treatment	Total No. of Patients	Patient Classification	Total No. of Patients	PHIC	Non-PHIC	Total In-Patients	Total Out-Patients
<i>Brachytherapy</i>	501	Service	319	311	8	-	319
		Pay	182	175	7	-	182
<i>Cobalt-60 Teletherapy</i>	7,195	Service	6,412	6,153	111	148	6,264
		Pay	783	768	14	1	782
<i>LINAC</i>	2,693	Service	2,129	2,074	36	19	2,110
		Pay	564	564	-	-	564
<i>Computer Planning (LINAC)</i>	132	Service	106	76	30	-	106
		Pay	26	20	6	-	26
<i>Computer Planning (Teletherapy)</i>	600	Service	507	136	343	28	479
		Pay	93	7	86	-	93
<i>CT Simulation (LINAC)</i>	191	Service	153	152	1	10	143
		Pay	38	32	6	1	37
<i>Verification Film</i>	467	Service	407	-	407	-	407
		Pay	60	-	60	-	60

B. Medical Oncology

1. Total Number of Consultations = 6,826
2. Total Number of Patients Undergone Chemotherapy (All Out-Patients)
 - a. Total = 5,400
 - i. PHIC = 5,205
 - ii. Non-PHIC = 195

C. Gyne – Oncology

1. Total Number of Consultations = 1,028
2. Number of Treatment and Procedure Catered (All Out-Patients)

Treatment / Procedure	Total No. of Patients	PHIC	Non-PHIC
<i>Chemotherapy</i>	729	726	3
<i>Colposcopy</i>	10	7	3
<i>Cryotherapy</i>	1	1	-
<i>Pap Smear</i>	95	-	95



TOTAL NUMBER OF PATIENTS CATERED AT OUT-PATIENT DEPARTMENT

Services	Total No. of Patients	New	Old
Obstetric	9,567	2,715	6,852
Surgery	4,654	2,494	2,160
Family Medicine (PCU)	1,298	1,140	158
EMS (JRRMMC)	1,738	1,738	-
Urology	1,245	720	525
Orthopedic	1,378	873	505
Internal Medicine	16,042	3,509	12,533
Neurology	1,851	887	964
TB DOTS	1,308	552	756
ENT	1,344	813	531
Optha	4,211	1,298	2,913
Pedia Sick Baby	3,247	1,148	2,099
Pedia Well Baby	517	361	156
Behavioral Medicine	280	38	242
Pain Clinic	1,132	210	922
Regular Swabbing	1668		
Vaccination			
- Sinovac	2,678		
- Astrazeneca	2,954		
- Booster	2,000		
- Flu	605		

TOTAL NUMBER OF PATIENTS AND PROCEDURES CATERED IN DERMATOLOG DEPARTMENT

A. Dermatology

Month	Total Number of New Patients	Total Number of Old Patients	Total No. of Patients Seen
January	595	718	1,313
February	562	702	1,264
March	631	879	1,510
April	690	543	1,233
May	496	678	1,174
June	846	819	1,665
July	868	883	1,751
August	820	983	1,803
September	619	559	1,178
October	572	775	1,347
November	508	757	1,265
December	161	433	594
Total	7,368	8,729	16,097

B. Leprosy

1. Total New Patients = 33
2. Total Old Patients = 863
3. Total Patients Seen = 896



C. Procedures Done

1. Biopsy
 - a. Dermatology = 313
 - b. Leprosy = 87
2. Electrocautery = 61
3. Extraction = 8
4. Excision = 117
5. Removal of Sutures = 106

TOTAL NUMBER OF PATIENTS CATERED AT NCGH - OPD

Month	Total No. of Patients	Geriatrics	Non-Geria
January	668	667	1
February	821	815	6
March	842	839	3
April	596	596	-
May	773	768	5
June	1,003	999	4
July	1,116	1,084	32
August	678	665	13
September	859	855	4
October	1,172	1,169	3
November	1,150	1,126	24
December	1,122	1,122	-
Total	10,800	10,705	95

2. Outcome of Hospital Scorecard

2.1. % of ESC Patients with < 4 Hours Turn-around Time

Month	Total Patients Seen	Total Patients Seen < 4 Hours Turn-around Time	Outcome
January	1,873	1,870	99.83%
February	1,933	1,905	98.55%
March	1,744	1,736	99.61%
April	1,130	1,128	99.82%
May	1,675	1,655	99.40%
June	1,697	1,694	99.82%
July	2,243	2,240	99.87%
August	2,023	2,021	99.90%
September	1,456	1,455	99.93%
October	1,579	1,568	99.30%
November	1,737	1,726	99.36%
December	1,836	1,822	99.23%
Total	20,918	20,834	99.59%



2.2. % of Patients with < 4 Hours Turn-around Time Discharge Process

Month	Total Discharges	Total Patients with < 4 Hours Turn-around Time	Outcome
January	558	555	99.46%
February	557	534	95.87%
March	516	504	97.67%
April	453	453	100%
May	525	519	98.85%
June	527	527	100%
July	731	723	98.90%
August	548	538	98.17%
September	661	636	96.21%
October	510	510	100%
November	496	496	100%
December	501	500	99.80%
Total	6,565	6,495	98.93%

3. Prevention from Hospital Acquired Infection

3.1. Hospital Net Infection Rate

Month	Net Infection Rate
January	1.44%
February	1.14%
March	1.87%
April	1.87%
May	0.67%
June	0.94%
July	1.19%
August	1.28%
September	1.16%
October	0.90%
November	0.32%
December	0.48%

4. Client Satisfaction and Complaint

Quarter	CSS Result	Incidence of Complaint
1 st Quarter	100%	None
2 nd Quarter	100%	None
3 rd Quarter	99.95%	None
4 th Quarter	99.89%	None



5. Prevention from Sentinel Events

5.1. With one (1) Incidence = Burn Injury

6. Breakthrough / Best Practices to Improve Patient Services

Project / Activity	Outcome	Remarks
1. Turn-over of DOH COVID-19 Modular Facility	<ul style="list-style-type: none"> • Able to manage properly as to Nursing Service staffing and care services. • See patients' census for the total number of patients catered and with very satisfactory – excellent client's satisfaction. 	<ul style="list-style-type: none"> • Continuously implementing the care protocols and benchmarking care activities.
2. Improvement of ESC flow of patients services, work environment, and staffing.	<ul style="list-style-type: none"> • Created ESC Task Force to establish strategies. • With improved work environment and turn-around of patient care management. 	<ul style="list-style-type: none"> • To continuously implement other strategies and monitoring progress.
3. To lessen patients' hospital stay.	<ul style="list-style-type: none"> • Established monitoring tool and for finalization. 	
4. Improvement on managing Emergency surgical cases.	<ul style="list-style-type: none"> • Main OR established strategies and implemented. • Decreased number of waiting Emergency cases. 	<ul style="list-style-type: none"> • Continuously monitor outcome. Issues and concerns addressed properly.

C. FINANCIAL PERSPECTIVE

Project / Performance Target	Accomplishment / Outcome	Remarks
1. Completion of Discharged Patients' Records and timely submission to HIMD.	<ul style="list-style-type: none"> • 90% - 95% discharged patients' records complete and submitted on time. • Assigned focal person and issues and concerns were addressed immediately. 	<ul style="list-style-type: none"> • To improve strategies with coordination with HIMD Head. Enhanced strict compliance on documentation policy.
2. Updating of fees and charges on different clinical procedures.	<ul style="list-style-type: none"> • For final review. Scheduled in January 2022 	<ul style="list-style-type: none"> • It will be a continuous process for other additional procedures.
3. Enhanced monitoring of Stock supplies and consumption.	<ul style="list-style-type: none"> • Improved Stocks Inventory and Management System. • Placed additional manpower. 	<ul style="list-style-type: none"> • On-going inventory process at CSSD • Revisit consumption monitoring procedures and tool.



D. EQUIPMENT

A. Acquisition of Equipment and Status of Requested Priority Equipment

Equipment / Apparatus	Quantity	Remarks
Volumetric Infusion Pump	5	2020 Requested Priority Equipment and Received in 2021
Suction Machine	10	
ECG machine	5	
Emergency Cart	2	
Cardiac Monitor	8	2021 Requested Equipment
Projector (NETRU)	1	
Pulse Oximeter	25	
Wheelchairs	5	Donated by Cong. Nieto
Pulse Oximeter	25	Donated by VMED Medical Company
Digital Thermometer	20	Transferred from DOH Central Office
ICU Beds	4	
Wheelchairs (Child)	8	Transferred from DOH-MM and Office of the Civil Defense
Wheelchairs (Adult)	35	
Manual Resuscitator (Pedia)	28	
Manual Resuscitator (Infant)	28	
UVC Germicidal Lamp	18	Transferred from DOH – Central Office
UVC Irradiation Device	20	
UVC Irradiation Device Handy Holder	1	
Wheelchair (Pediatric)	10	Donated by Councilor Crisologo
Wheelchairs (Adult)	30	Donated by EGS Mabuhay Temple
2021 Requested Priority Equipment		
Syringe Pump	7	Accepted. Not yet delivered
Volumetric Infusion pump	10	For Evaluation
Stretcher	5	
Cardiac Monitor	3	For Evaluation
ECG	5	Accepted but not yet delivered
Laryngoscope	2	Failed
Suction machine	5	
Emergency Cart	5	Accepted but not yet delivered
BP Digital Arm	10	Failed
Gooseneck Lamp	10	
Screen Divider	10	Failed
Portable Vein Finder	3	For Evaluation
Pulse Oximeter	25	Delivered
Thermometer Digital	20	Accepted but not yet delivered

Prepared and Submitted by:

ALICIA NAGUIT – SALAMANCA, MAN, RN, ET
 Chief, Nursing Service