

# JOSE R. REYES MEMORIAL MEDICAL CENTER

MANILA

Republic of the Philippines

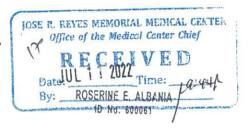


## **Integrated Hospital Operations and Management Unit**

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## ACCOMPLISHMENT REPORT 2<sup>nd</sup> Quarter (April-June 2022)



#### I. TECHNICAL SUPPORT

- Provided technical action to 374 total number of service requests received from different areas for the month of April to June 2022.
- 97.9% accuracy on the total number requests responded in a timely manner.

## II. ICT EQUIPMENT

- Ensured the functionality of IT Equipment which attained 99.83% of the total number of computer units issued in the hospital.
- Conducted scheduled preventive maintenance of ICT Equipment per department in the months of April-June 2022.
- Started updating of Inventory Record of ICT equipment per area on May 2022.
- Submitted proposed budget for the Priority Equipment for the Calendar Year 2022 on June 10, 2022.

### III. NETWORK SYSTEM

- Maintained availability of the network system (98.44%) with one (1) reported downtime of DICT GovNet on June 28, 2022.
- Performed continuous configuration of Firewall and network policies to optimized the security measures of the hospital network for the period of April-June 2022.
- Submitted Purchase Request for the Procurement of Firewall and Antimalware System on June 23, 2022.
- Conducted Cabling at OB-Gyn Ultrasound to fix network connection issues on June 28, 2022.

### IV. PROJECTS/ACTIVITIES

- Continuous buildup of library of the IHOMIS for Drugs and Medicines, Medical Supplies, Examinations, and Procedures from April-June 2022.
- Conducted Coordination Meeting with Finance and DOH Central (DOH-KMITS) on April 2022, to discuss issues and concerns regarding the use of iHOMIS eClaims and Disengagement of BAMS.
- Presented iHOMIS Module to Billing and PhilHealth Section on the 4<sup>th</sup> week of April 2022.
- Conducted Simulation Training for the implementation of iHOMIS in various areas for the month of June 2022.
- Continuous development of Human Resource Information System (HRIS):
  - o Finish development of licenses/eligibility module.
  - Fixed issue with leave module not to accept leaves of same date.

- Update leave card table to separate remarks for sick leave and vacation leave.
- Added classification for every type of leaves for remark.
- Fixed issue with computation of leave earned in accordance to different number of days of February.
- Added audit trail to see who and when data is entered or edited.
- Digital Queuing System (June 2022)
  - o Created OPD Queueing Display Module
  - o Created Queueing Control for each department of OPD.

## V. STAFF DEVELOPMENT

- Attended PGS Compliance Stage Orientation and Preparation Meeting of the Institute for Solidarity in Asia (ISA) on April 01, 2022 via Zoom.
- Participated in the DOLE-Prescribed 8 Hour Mandatory and Safety and Health Training for Workers via Zoom on April 6, & 20, 2022.
- Attended Lecture on Occupational Safety on April 2022.
- Attended online orientation entitled "Disaster Preparedness in the New Normal" held on June 22 & 23, 2022.

### VI. ISSUES AND CONCERNS

 Medical Supplies, Examinations and Procedures from Bizbox libraries should be organized and transferred to iHOMIS libraries to avoid duplication of items/data.

### VII. RECOMMENDATIONS

Suggest a standard procedure on updating libraries to prevent double entry of data.

Submitted by:

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Computer Maintenance Technologist III