ACCOMPLISHMENT REPORT
April-June 2023
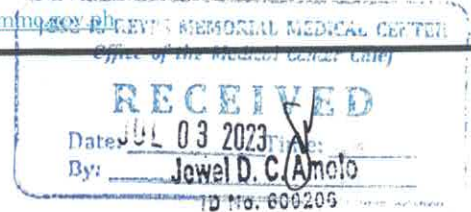
I. TECHNICAL SUPPORT

- Provided technical action to 476 total service requests received from different areas for the month of April to June 2023.
- 98.67% accuracy on the total number of requests responded to in a timely manner.

II. ICT EQUIPMENT

- Ensured the functionality of IT Equipment which attained 100% of the total number of computer units issued in the hospital.
- 90 units of Desktop Computers and 19 units of Laptops were received and distributed in HOPSS, Finance, and Paramedical from April-June 2023.
- The 20 units of Desktop Computers with headsets and web cameras, 15 units of Televisions, and 15 units of tablets were received, distributed, and installed in medical areas for telemedicine and queuing system.

III. NETWORK SYSTEM

- Maintained availability of the network system (95.97%) with twenty-nine (29) reported downtime due to Electrical fluctuation and UPS problems in the Server Room.
- Continuous configuration of security policy to optimize the hospital network's security measures.

IV. PROJECTS/ACTIVITIES

- Continuous pilot testing of the IHOMIS in all areas of the institution from April-June 2023.
- Continuous buildup and enhancements of the dashboard and personnel's leaves and credits on HRIS for the period of April-June 2023.
- On-going integration of Laboratory Information System and Radiology Information System in the iHOMIS as preparation for its implementation.
- Adjustment on the PDS Module of Human Resource Information System (HRIS) for the period of April-June 2023.
- Development of the Leave Application Form in the HRIS for the period of April-June 2023.
- Additional modules for the queuing system for ENT-HNS and Urology departments.
- Attended consultative meetings with the Urology Department for enhancement and customization of the web-based program (iHOMIS-plus) and its desktop application.

V. STAFF DEVELOPMENT

- DOH Cyber Security Framework Townhall Session - Batch 1 on April 17, 2023.
- Conduct of Assessment and Validation for IHOMP and IPC on May 24, 2023.
- 6th Annual Convention of the Government Hospital Information Technologists Association of the Philippines, Inc. (GHITAP) on May 30-June 2, 2023
- Series of Capacity Building on the PhilHealth Costing Framework and Data Collection Tools on June 15, 2023.

VI.   ISSUES AND CONCERNS

- End-users forgot usernames and passwords in the Human Resource Information System.
- Incorrect date format entry in Personal Data Sheet training.

VII.   RECOMMENDATIONS

- Develop forgot password functionality.
- Adding restrictions in user input so the proper format will be entered only.

Submitted by:

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