



Integrated Hospital Operations and Management Unit

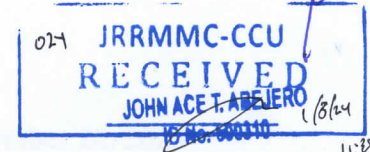
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ACCOMPLISHMENT REPORT
October-December 2023



I. TECHNICAL SUPPORT

- Provided technical action to 869 or 100% of 869 total service requests received from different areas from October to December 2023.
- 100% accuracy on the total number of requests responded to promptly.

II. ICT EQUIPMENT

- Ensured the functionality of IT Equipment which attained 96.51% of the total number of computer units issued in the hospital.
- Procurement of an access point controller for the management of the hospital network in October 2023.

III. NETWORK SYSTEM

- Maintained availability of the network system (99.19%) with seven (6) reported downtime due to electrical fluctuation, and UPS problems in the Server Room.
- Continuous security policy configuration to optimize the hospital network's security measures.

IV. PROJECTS/ACTIVITIES

- Enhancement of licenses/eligibility module
- Finished development of the leave application module
- Fix issues in new employee's miscalculations of earned leaves
- Further adjustments of leave application
- Development of loan transactions and taxes in the payroll module
- Added features in iHOMIS for searching items by category and description
- Added features in iHOMIS for sorting items by type of charge and description
- Added return slip report in iHOMIS
- Inclusion of case number in Statement of Account generated by iHOMIS
- Inclusion of transaction number in the return slip
- Enhanced user interface by including brand names of items in searching
- Installation of Queuing monitors in designated areas of the institution
- Assistance with the installation of cabling management in the hospital
- Conducted repairs and ICT works in various areas
- Installation of LED TV Wall and its peripherals as part of the preparation for the DOH Aksyon Paputok Conference
- Established an IHOMP Committee under HPO number 2023-934 on November 28, 2023
- Conducted meeting together with the members of the IHOMP Committee
- Conducted the first phase of implementation of iHOMIS and iHOMIS+ in the ENT and Urology wards together with the ancillary services.

Will be

Thomas!

1 JAN 03 2024



Republic of the Philippines
Department of Health

JOSE R. REYES MEMORIAL MEDICAL CENTER
MANILA



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V. STAFF DEVELOPMENT

- Attended the Supervisory Training Program for HOPSS on November 28, 2023
- Attended the CERT Conference of the Department of Information and Communications Technology on December 4-6, 2023.
- Attended the Republic Act (R.A.) No. 9184 and its Revised Implementing Rules and Regulations on December 5, 2023.

VI. ISSUES AND CONCERNS

- End-users forgotten usernames and passwords in the Human Resource Information System.

VII. RECOMMENDATIONS

- Generate a code that will be sent to the area supervisor or any computer-literate personnel's account to reset/retrieve their forgotten username or password.

Submitted by:


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Computer Maintenance Technologist III

/jaypee