

JOSE R. REYES MEMORIAL MEDICAL CENTER

San Lazaro Compound Rizal Avenue, Sta. Cruz, Manila

Public Health, Emerging Disease and Wellness Unit

Accomplishment Report

2nd Quarter Report 2020

Background:

In view of the global health crisis brought about by COVID-19 affecting the Philippines which led to pronouncement of massive community quarantine which included NCR, the Health Human Resource Development Bureau (HRRDB) suspended the face to face transaction, meetings and other activities to prevent the spread of transmission of the disease. Hence in the setting, suspension of OPD operation was ordered on March 12, 2020 except for some department/clinic requiring special attention for special type of patients.

Relative to the suspension of OPD operation due to the implementation of Enhanced Community Quarantine (ECQ) the Public Health Unit adopted strategies to its activity focusing on the prevention and control of COVID-19 pandemic. A Memo on March 19, 2020 required the unit to intensify health education on COVID-19 prevention and control. Likewise a follow up Memo dated March 23, 2020 on the implementation of Code Red Alert activating health education officers/program in coordination with Infection Prevention Control Nurses on the information campaign that will increase public awareness on infection, mitigation, prevention and containment was also noted.

Hence, for the Public Health Unit during the pandemic period the following were the Highlight of Accomplishment;

- I- Continuous linkage with DOH, Health Promotion and Communication Service (HPCS), HEPO links, to keep abreast with the pandemic and other DOH Health event as a guide in the conduct of health information /dissemination activities.
 - A. Formulated Risk Communication Plan to intensify public awareness/health information on the Prevention and Control of COVID-19

Formulated/Reproduced IEC materials/Communication Plan on the following:

- 1. Ano Ang Corona Virus
- 2. Ano ang Dapat Gawin Kung Ikaw ay Naka Home Quarantine
- 3. Tips Bago Pumasok Ng Bahay
- 4. COVID-19 Frequently Asked Questions (FAQ's) on Pregnancy and Breastfeeding
- 5. Mga IMpormasyon Tungkol Sa Wastong Nutrisyon Habang Naka Home Quarantine
- 6. New Classification of individuals for COVID-19
- 7. Prevention and Control of COVID-19
- 8. Mga Paalala Sa Ating Mga Nakakatanda
- 9. To DOH List sa Pagpasok at Pag Uwi Mula Sa Trabaho
- 10. Ano Ang New Normal Para Sa Atin
- 11. Bagong Klasipikasyon ng Mga Grupong Sasailalim sa COVID-19 Test

Note: see attached copies of IEC materials, documents of information dissemination drive activities

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- *Distribution Of Above Risk Communication /IEC materials at different strategic areas of the hospital as follows;
- 1. Offices
- 2. Finger Scanning Area
- 3. Clinical Wards
- 4. Emergency Room Triage Area
- 5. OPD Patients Waiting Areas
- 6. Main Entrance/Gate for Employees
- 7. Side gate for Patients/Watchers/Visitors
- 8. Operation Center/HEMS Office
- 9. OPD Gate
- 10. JRRMMC Annex (Geriatric and General Health Services)
- B. DIGI board media playback of Covid19 health event at the different strategic location of the hospital
- 1. OPD help desk area-for the waiting relatives of ICU/in patients to view
- 2. Finger Scanning area-Public view
- 3. ESC medicine, Isolation area -for public awareness
- 4. Medical Ward-patient and relatives view
- 5. Hospital lobby-Public view
- C. Use of social media page for information on COVID-19 for public awareness FB account Public Health of Jose R. Reyes Memorial Medical Center
- D. DIGI board video play following DOH based health event at the OPD and Finger scanning area for public view in observance of :

April 2020

- Head and Neck and Consciousness Week
- Immunization Week
- World Malaria Day

May 2020

- Cervical Cancer Awareness Mont
- hAIDS Candlelight Memorial Day
- > Hypertension Awareness Month
- World No Tobacco Day

<u>Iune 2020</u>

- Cancer Survivor's Day
- Dengue Awareness Month
- National Kidney Month
- National No Smoking Month
- CWorld Blood Donor Day
- II. Temporary transfer of 2 TV monitors from OPD to ESC as medium for communication for health information and awareness, prevention and control of COVID-19 for patients & relatives at the Emergency Service Complex

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- III. Coordinated with different clinical department for the schedule and posting of clinic schedule through **Teleconsultation** meanwhile that face to face consultation is not yet feasible at the Out Patient Department. Posted also the **Directory and schedule of consultation** at the Gate of OPD as reference for security guards and going public.
- IV- Accomplishment and submission of Weekly Report for HEPO's at DOH, HPCS and NCRMCHD on Risk Communication on the Prevention and control of COVID-19 Total Reports=II (started April 24, 2020)
- V- Started shooting and compilation of documents/pictures for the approved development of materials to showcase the heroism of our front liners particularly health care workers relative to response to COVID-19 pandemic.
- VI- Brief Orientation of Housekeeping Personnel at JRRMMC Annex (GGHS) on COVID-19 infection prevention and control
- VII- Augmented encoding of list of Employees for contact tracing as a way of assisting safety officer task of the OPCEN.
- VIII- Attended meeting, seminars, training as follows:

A. Meeting

June 8, 2020

- Zoom Meeting with Health & Wellness Program for Senior Citizen Committee Agenda: Activities for remaining month of 2020
 - >on line lecture on Covid Awareness and Prevention
 - >On line consultation for Senior Citizen
 - > Free Medicines for Senior Citizen

Iune 10. 2020

Distribution of Free Face Mask for 103 Senior Citizen Employees for protection against COVID-19

June 19, 2020

- Zoom Meeting with Dengue Task Force
- Agenda:
 - >Identification of Dengue area and
 - >interim Guidelines /algorithm for the management,
 - >Lecture on: distinguishing case and similarity of Dengue and COVID-19
 - >Census reporting by IM and Pedia department
 - >Health information, IEC materials for Dengue

June 26, 2020 AM

Zoom Meeting DOH, HPCS

Agenda:

>Support for behavioral design intervention for promoting health & well being of Health Care Workers in DOH retained hospital within NCR during COVID- 19

Iune 26, 2020 PM

Zoom Meeting DOH, HPCS

Agenda:

>Launching of BIDA SOLUSYON Campaign which aims to intensify public

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awareness on the use of mass COVID-19

B. Webinar

*6/23/2020

COVID19 Needle Stick Injury and Other Risks during Cannulation

B. Braun Philippines

*6/18/2020

Parenting in the context of COVID pandemic. Webinar for Frontline Protection Workers and Community Service Provider by UNICEF, Philippine Red Cross and DSWD

*6/17/2020

Infection Prevention and Control with focus on Health Care Waste Management for COVID-19 Online Webinar by DOH, WHO, UNICEF

*06/13/2020

Surviving while Serving the COVID-19 Pandemic: Addressing the Mental Health Needs of Social Workers and Mental Health Practitioners in the Philippines by PASWI

*06/12/2020

Locating the "Millennial Social Workers in the COVID19 Pandemic" by PASWI

*06/09/2020

Pakikipag-usap at Pakikipag-ugnayan sa Komunidad Tungkol sa COVID-19 Webinar in Risk Communication and Community Engagement DOH, HPCS

*06/06/2020

Collaborative Social Work & Best Practices in Times of Crisis. The PASWI Pampanga Chapter Experience by PASWI

*06/05/2020

Child Protection in COVID pandemic: Online Capacity Building for Social Workers and Community Service Providers - Module 3: Case Management for VAC, GBV, PSEA, OSAEC UNICEF, Philippine Red Cross and DSWD

*05/30/2020

Understanding and Managing Stress, Fears and Loss by PASWI

*05/26/2020

Course: Psychological Health First Aid for COVID-19 Online Only American Red Cross

*05/26/2020

Risk Communication and Community Engagement Online DOH, HPCS

*05/23/2020

Taking Care of Our Well-being in Current Adversity: COVID-19 Pandemic by PASWI

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*05/20/2020

Child Protection in COVID pandemic: Online Capacity Building for Social Workers and Community Service Providers - Module 1: Mental Health and Psychosocial Support UNICEF, PRC and DSWD

*05/16/2020 How to Develop Resilience by PASWI

*04/23/2020

Let's Break the Chain of COVID19 Infection MBRU Community Immunity Ambassador Program Mohammed Bin Rashid University of Medicine and Health Services

*04/22/2020

Corona Virus (COVID-19) for Nursing Professionals Certification by Intelycare

II. CONCERNS:

- **A.** The current health event COVID-19, poses risk of exposure on face to face contact hence the unit needs internet access / router to enable it to receive and disseminate health information being transmitted by DOH-Health Promotion Communication Service (HPCS) for public awareness through social media. (PHEDWU relocated at OPD Well Baby Clinic because its previous site is considered as hot zone).
- **B.** PHEDWU is intensifying health information and dissemination to the public and is utilizing IEC materials through TV monitors, print out hence to facilitate the activity our requested supplies (printer, desk top, hard dive, printer ink) be also included in the budget plan.

III. RECOMMENDATIONS:

- Provision of internet access/router for prompt delivery and dissemination of accurate information to the public in the temporary area of the unit.
- Provision of equipment i.e., computer desk top, printer, copier, for effective implementation of health promotional advocacies and activities during this time of pandemic.
- If feasible, provision of Information Technologist to assist in laying out of IEC materials for hospital consumption

Prepared by:

Rebecca T. Soliman RN, MAN HEPO III



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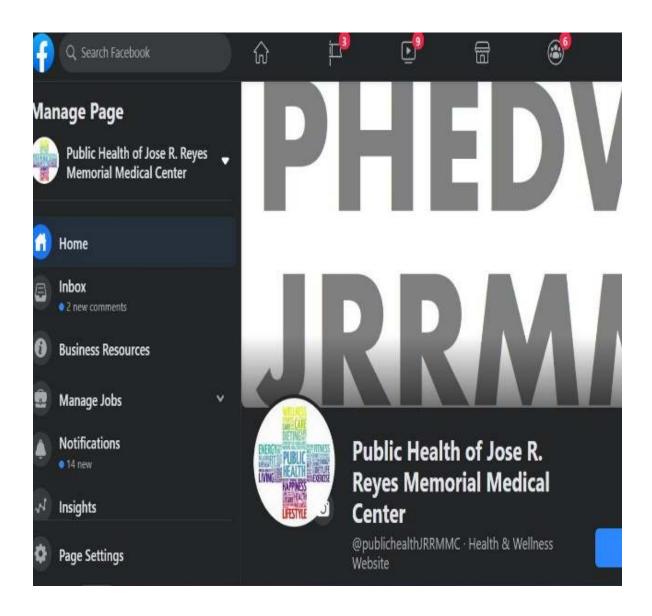
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ANNEX C - Use of social media page for information on COVID-19 for public awareness

Social Media Engagements:

Month	Audience Reached	Posts Created
April	11,688	35
May	12,825	20
June	4,383	31
TOTAL:	28,896	85





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ANNEX A - IEC Creation:

1. Ano Ang Corona Virus



2. Ano ang Dapat Gawin Kung Ikaw ay Naka Home Quarantine





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3. Tips Bago Pumasok Ng Bahay

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4. COVID-19 Frequently Asked Questions (FAQ's) on Pregnancy and Breastfeeding







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5. Mga Impormasyon Tungkol Sa Wastong Nutrisyon Habang Naka Home Quarantine







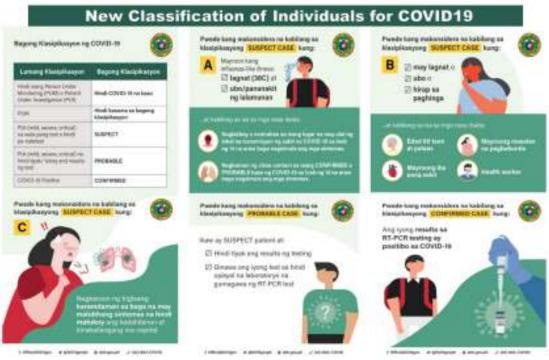
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6. New Classification of individuals for COVID-19

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7. Prevention and Control of COVID-19





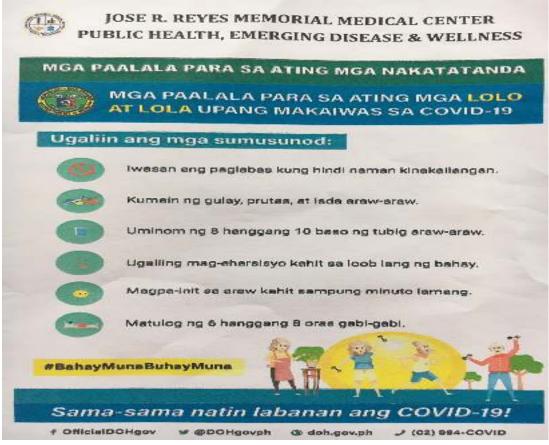
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8. Mga Paalala Sa Ating Mga Nakakatanda



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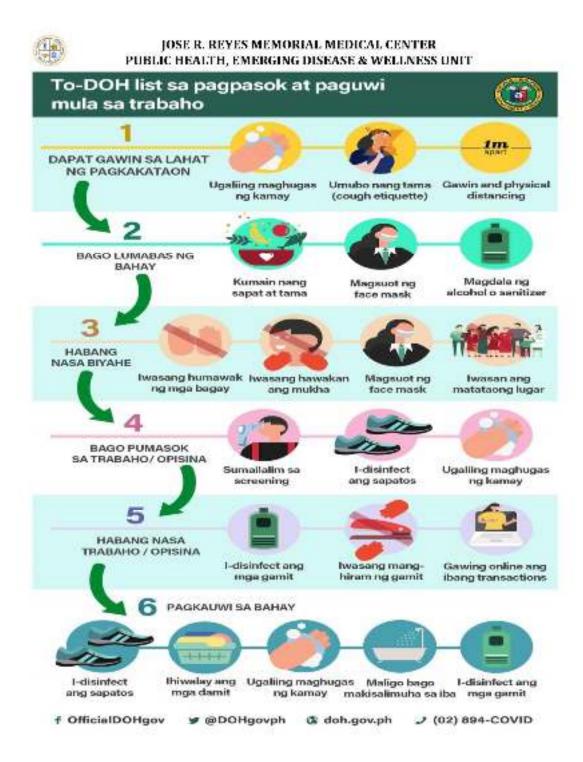
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9. To DOH List sa Pagpasok at Pag Uwi Mula Sa Trabaho





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10. Ano Ang New Normal Para Sa Atin





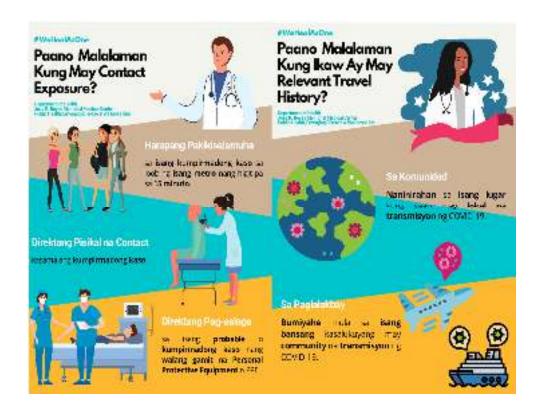
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11. Bagong Klasipikasyon ng Mga Grupong Sasailalim sa COVID-19 Test







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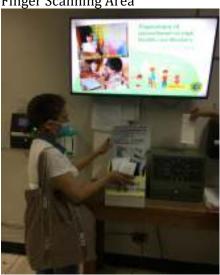
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ANNEX A-1 IEC Distribution

Offices



Finger Scanning Area



Clinical Wards



Emergency Room Triage Area



OPD Patients Waiting Area



Main Entrance/Gate for Employees





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Side gate for Patients/ Watchers/ Visitors



Operation Center/HEMS Office



OPD Gate



JRRMMC Annex (Geriatric and General Health Services)





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ANNEX B - COVID-19 DIGIBOARD PRESENTATION

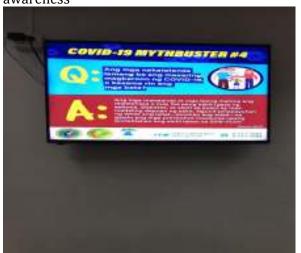
1. OPD help desk area-for the waiting relatives of ICU/in patients to view



2. Finger Scanning area-Public view



3. ESC medicine, Isolation area -for public awareness



4. Medical Ward-patient and relatives view



5. Hospital lobby-Public view





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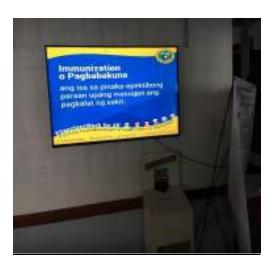
ANNEX D - Digiboard Presentation for DOH Monthly Health Event

April 2020

Head and Neck and Consciousness Week



> Immunization Week



> World Malaria Day



<u>May</u>

Cervical Cancer



> HIV-AIDS Candlelight Memorial Day



> Hypertension Awareness Month



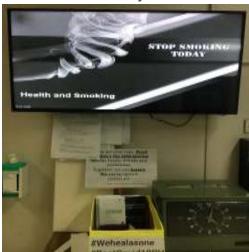


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➤ World No Tobacco Day



> National Kidney Month

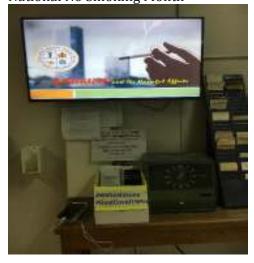


<u> Iune</u>

> Cancer Survivor's Day



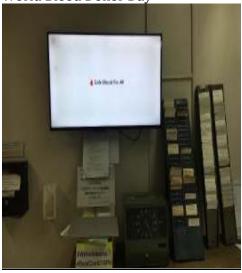
National No Smoking Month



Dengue Awareness Month



➤ World Blood Donor Day





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