

Department of Health JOSE R. REYES MEMORIAL MEDICAL CENTER Rizal Ave., Sta. Cruz, Manila http://www.jrrmmc.doh.gov.ph

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NURSING SERVICE

NURSING SERVICE 3rd Quarter ACCOMPLISHMENT REPORT FOR CY-2020



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Ħ.	II. PATIENT PERSPECTIVE				
	1. Improved Clients Satisfaction	•	98% Client Satisfaction Survey result	 99.79% Client satisfaction survey result 	
		•	With zero complaint	 No report of complaint 	
5	Prevention from hospital acquired infection	•	100% staff compliance to standard infection prevention and control practices	 With findings as reported by ICN's. Corrective actions implemented. Still, hospital target infection rate achieved. 	 To continuously monitor compliance.
ω	 Prevention from sentinel events: falls, burn injury, blood & medication error, wrong patient's identity. 	•	With zero incidence of sentinel event.	No report of incidence.	
4:	Compliance to hospital scorecard: % of ESC patients managed with less than 4 hours turn-around time.	•	98% ESC patients managed less than 4 hours turnaround time	• 99.79% (3,932/3940) ESC patients managed less than 4 hours turnaround time.	
'n	5. Compliance to hospital scorecard: % patients with discharge order processed less than 4 hours turnaround time.	•	98% patients with discharge order process less than 4 hours turnaround time.	 99.71% (1,736/1,741) patients with discharge order processed than 4 hours turn-around time 	



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1. FINANCIAL PERSPECTIVE				
 Completeness and timely 		90% discharged patients'	•	98% completed and timely
submission of discharged patients'	nts'	records complete and	_	submitted.
records.		submitted on time.	•	Discussed with unit nurse managers
			_	issues and concerns.
2. Proper utilization and monitoring	ng	 100% staff compliance in 	•	100% staff compliance to
of supplies and equipment		regular checking of		monitoring.
		supplies and equipment.	•	No report of incidence of loss.
		No incidence of zero stock	•	Issue and concern regarding
		and losses		depletion of fast-moving supplies
				properly coordinated and
3. Appropriate PPMP for the calendar	dar	CY PPMP appropriate &	0	Because of the Pandemic 2020 • To follow up the procurement of
year		responsive.		PPMP for 2nd Semester amended
		9		and submitted.
			0	PPMP for equipment submitted.
			0	List of other equipment below
				P15, 000.00 submitted.

Submitted by:

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