



## ACCOMPLISHMENT REPORT FOR JANUARY TO MARCH 2020

### I. MONTHLY HIGHLIGHTS

#### JANUARY

- Assisting in the process of purchasing hospital Accreditation Certificate from TUVSUD.
- Continual assistance in controlling newly approve and revise forms and work instructions.
- Monitoring of the quality objectives performance monitoring graph per department for the met/unmet goals
- Unmet Quality Objectives percentage rate: 0.19%
- Met Quality Objectives percentage rate: 99.81%

#### FEBRUARY

- Conducted meeting last February 5, 2020 with internal auditors to discuss ISO 9001:2015 Audit findings.
- Discussed the corrective actions of audit findings with ISO Consultant, Ms. Helen Evalle, together with the concerned areas/department last February 14, 2020.
- Internal Quality Auditors revisit their designated areas to check and verify the actions for the findings.
- Started processing new contract for ISO Consultancy Service.
- Continual assistance in controlling newly approve and revise forms and work instructions.
- Monitoring of the quality objectives performance monitoring graph per department for the met/unmet goals
- Unmet Quality Objectives percentage rate: 0.06%
- Met Quality Objectives percentage rate: 99.94%

#### MARCH

- Continual assistance in controlling newly approve and revise forms and work instructions.
- Monitoring of the quality objectives performance monitoring graph per department for the met/unmet goals
- Unmet Quality Objectives percentage rate: 0.06%
- Met Quality Objectives percentage rate: 99.94%

### III. RECOMMENDATIONS/PLANS

- ISO 9001:2015 Surveillance Audit/target date February 2021.

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