



Republic of the Philippines
Department of Health
JOSE R. REYES MEMORIAL MEDICAL CENTER
MANILA



Integrated Hospital Operations and Management Unit

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**ACCOMPLISHMENT REPORT
FROM JANUARY-MARCH, 2021**



I. TECHNICAL SUPPORT

- Provided technical action for a total of 269 service requests received from different areas for the month of January to March 2021.
- 96.88% accuracy of total number requests responded in a timely manner.

II. ICT EQUIPMENT

- Ensured the functionality of IT Equipment which attained 99.62% of the total number of computer units issued in the hospital.
- Conducted scheduled preventive maintenance of ICT Equipment per department in the months of January-March 2021.

III. NETWORK SYSTEM

- Attained 0.42% average downtime of the network system reported during the 1st quarter of the year 2021.
- Continuous configuration of security policy to optimized the security measures of the hospital network.
- Installation of additional one hundred fifty (150) license of Seqrite Enterprise Suite (Anti-Malware System)
- Additional configuration of Firewall has been conducted for the period of January-March 2021.
- Installation of new network cables to improve the functionality of network system in different areas.

IV. PROJECTS/ACTIVITIES

- Continuous buildup of library of the IHOMIS from January-March 2021.
- Development of Appointment Section and Service Record for auto-generation of salary grade and basic salary in HRMIS on January-March 2021.
- Collaborated with the DOH-KMITS to conduct ICT Assessment and Orientation Seminar as part of the requirements for the implementation of IHOMIS/HBSys on February 16, 2021.
- Implementation of Electronic Health Declaration Form of the hospital in February 2021.
- Conducted installation of Hospital Billing System (HBSys) in the National Center for Geriatric Health (NCGH) on March 02, 2021 to March 05, 2021.

V. STAFF DEVELOPMENT

- Attended Workshop on Failure Mode and Effect Risk Analysis (FMEA) conducted by ISO Consultant on January 26-27, 2021.
- Attended Quality Objectives Workshop conducted by Engr. Helen A. Evalle on March 01, 2021.
- Attended Training on the implementation of Seqrite Endpoint Anti-malware system on March 02, 2021.
- Attended Workshop for Hospital Citizen's Charter with the theme: Modernizing Citizen's Charter towards Transparency and Good Governance on March 16-17, 2021.

VI. ISSUES AND CONCERNS

- The DOH-KMITS found out that the NCGH is not ready yet to fully implement the Integrated Hospital Operations and Management Information System (iHOMIS) due to unavailability of ICT requirements. Thus, they already installed HBSys as interim for Hospital Information System.

VII. RECOMMENDATIONS

- Budget allocation for the procurement of ICT requirements for the implementation of iHOMIS in NCGH. The IHOM Unit already submitted budgetary proposal for ICT requirements and already forwarded to the Department of Health (DOH).

Submitted by:


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Computer Maintenance Technologist II


/s/


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