



Republic of the Philippines
Department of Health
JOSE R. REYES MEMORIAL MEDICAL CENTER
MANILA



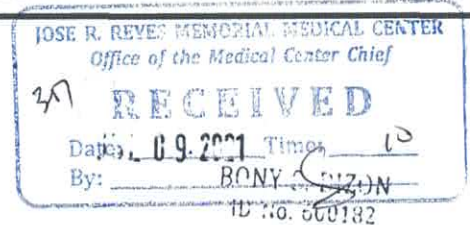
Integrated Hospital Operations and Management Unit

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ACCOMPLISHMENT REPORT
2nd Quarter (April to June 2021)



I. TECHNICAL SUPPORT

- Provided technical action for a total of 240 service requests received from different areas in the months of April to June 2021.
- 96.42% accuracy of total number requests responded in a timely manner.

II. ICT EQUIPMENT

- Ensured the functionality of IT Equipment which attained 99.73% of the total number of computer units issued in the hospital.
- Conducted scheduled preventive maintenance of ICT Equipment per department in the months of April-June 2021.
- Conducted Preventive Maintenance of Server on April 25, 2021.

III. NETWORK SYSTEM

- Attained 0.25% average downtime of the network system reported during the 2nd quarter of the year 2021.
- Continuous configuration of security policy to optimized the security measures of the hospital network.
- Additional configuration of Firewall has been conducted for the period of April-June 2021.
- Installation of new network cables to improve the functionality of network system in different areas including QI Modular Hospital for COVID-19.

IV. PROJECTS/ACTIVITIES

- Continuous buildup of library of the IHOMIS from April-June 2021.
- Developed Web Portal for in-house systems for the implementation of homejrrmc.ph on April 2021.
- Completed the development of HRMIS Service Record Module on May 2021.
- Developed Malasakit Center Module in the MSWD Registry System on June 2021.
- Collaborated with the Quality Management Unit (QMU) to provide technical assistance regarding the conduct of ISO 9001:2015 Surveillance Audit via Zoom on June 04, 2021.
- Started the Orientation training for end users in line with the implementation of the Integrated Hospital Operations and Management Information System (IHOMIS) in different areas on June 2021.

V. STAFF DEVELOPMENT

- Participated on the ISO 9001:2015 Surveillance Audit via Zoom conducted by TUVSUD Philippines on June 04, 2021.
- Attended on EMBASE & EMBR Meeting on June 16, 2021 via Webex.
- Attended CERT-PH Cyber Incident Drill on June 22, 24, 2021.

Submitted by:

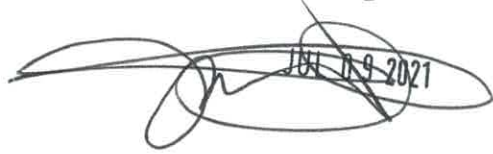

IAN C. SINFUEGO
Computer Maintenance Technologist II

/ira

Noted


EMMANUEL F. MONTANO JR., M.C. F.P.C.S., I.C.M.
Medical Center Chief II
JUL 09 2021

Please provide copy to CEA


JUL 09 2021