



Republic of the Philippines
Department of Health
JOSE R. REYES MEMORIAL MEDICAL CENTER
MANILA



Integrated Hospital Operations and Management Unit

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ACCOMPLISHMENT REPORT
4th QUARTER (OCTOBER TO DECEMBER 2020)



I. TECHNICAL SUPPORT

- Provided technical action to 266 total number of service requests which had been received from different areas for the months of October to December 2020.
- 97.17% of total number requests received responded in a timely manner.

II. ICT EQUIPMENT

- Ensured the functionality of IT Equipment which attained 99.73% of the total number of computer units issued to support the functions of different areas.
- Conducted scheduled preventive maintenance of ICT Equipment.
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- Issuance of additional eighty-three (83) units of desktop computer distributed to different areas of the hospital.

III. NETWORK SYSTEM/SECURITY

- Attained an average of 0.57% reduced downtime of the network system.
- Continuous enhancement of configuration for network security protocols to optimize the security of the hospital network.
- Additional configuration of Firewall has been conducted for the period of October-December 2020.
- Installation of new network cables to improve the functionality of network system in different areas.
- Acquired and installed three hundred fifty (350) licenses of Seqrite Endpoint Antivirus system for the security of network system on September 2020.
- Proposed additional security measures and still waiting for approval.

IV. PROJECTS/ACTIVITIES

- Installation of HIS, domain, and established network connection and configuration of newly issued desktop computers in different areas on October 2020.
- Installation and configuration of Seqrite Enterprise Suite.
- Completed the development of online consultation for the Telemedicine on October 2020.
- Installation of iHOMIS in Geria Dialysis for inventory management of drugs and medicines. Initiated the demo with the focal persons to show how the system will be operated on October 2020.

- Conducted ocular visit in Geria to identify a location that will be converted to server area of the hospital. Coordinated with the Commsource Inc., to strategize the installation of network cable. Identified the necessary ICT equipment per area in line with the implementation of iHOMIS.
- Finalized the development of the Human Resource Management and Information System's Service Record Section on November 2020.
- Continuous website administration and website posting of the required information/documents for the months of October to December 2020.
- Daily backup of Hospital Information System database from October to December 2020.
- Strict monitoring of Fireworks Related Incident (FWRI) started on December 21, 2020 and ended on January 05, 2021.

V. STAFF DEVELOPMENT

- Attended the end-user's reorientation on the DOH Document Management and Archiving System on October 2020.
- Attended the seminar on Basic Research Methodologies on October 29, 2020
- Attended the end-user's training on the implementation of Integrated Hospital Operations and Management Information System (iHOMIS) on November 11, 16, 17, 2020.
- Attended the seminar on Basic Research Methodologies on November, 2020

Prepared by:


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Noted:
For submission to CEA

